

# ASSEMBLY AND SERVICE TERMS

2025



For the use of our installation and service outside our facilities, the following conditions are applicable, if there is no other agreement:

- The assembly rates at the time of work execution apply in accordance with the signed report.
- The service will be charged based on time and effort, plus travel time.

Pos.	Description	Price/h
1	Executive board	€ 225.00
2	Automation & Software engineer	€ 185.00
3	Process engineer	€ 195.00
4	Service technician	€ 150.00
5	Mileage allowance	€ 01.20
6	Daily expenses starting at 5 hours absence from the manufacturing facilities	€ 90.00
7	Overnight rate, or on documentary proof	€ 130.00
8	Hourly rate of the employee for arrival and departure times	€ 100.00
9	Flight costs on documentary proof	€
10	Car on documentary proof	€

■ **Supplements, special costs:**

- Overtime on working day: plus 25%
- Night work hours: plus 100%
- Saturday work: plus 25%
- Sunday and holiday: plus 100%

If the working hours plus travel time exceed 8 hours, the calculation will be accordingly to the overtime rates indicated above.

■ **Efforts of Hotline/VPN Support:**

- half-hourly billing

■ **Conditions and surcharges for spare parts, support and services:**

- A processing fee of €350.00 will be charged for the planning and booking of the trip, as well as the associated internal efforts. This amount may vary depending on the order volume.
- There is a minimum order value of €195.00, if necessary, a surcharge will be charged.
- A surcharge of €500.00 is charged for immediate reaction, express processing, and delivery.
- We are happy to offer a service quota to reduce processing times and efforts for both parties.

Prices: plus VAT  
 Term of payment: within 14 days net  
 Valid from: February 11<sup>th</sup>, 2025

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